

Condé Nast Traveller

THE WORLD MADE LOCAL

NOVEMBER 2023

Far, far away

FINDING EPIC SOLITUDE IN
INDONESIA'S KOMODO NATIONAL PARK,
UNTOUCHED SOCOTRA AND BEYOND

THE
READERS'
CHOICE
AWARDS 2023

YOUR WINNING HOTELS ★ COUNTRIES ★ ISLANDS ★ SPAS ★ RESORTS
★ TOUR OPERATORS ★ AIRLINES ★ CITIES ★ TRAINS

CONDÉ NAST TRAVELLER
Ottobre 2023

THE READERS' CHOICE AWARDS 2023

YOUR PICK OF THE BEST HOTELS, COUNTRIES, ISLANDS, SPAS,
RESORTS, TOUR OPERATORS, AIRLINES, CITIES, TRAINS AND MORE

PHOTOGRAPH: JODY MACDONALD

BAZARUTO ARCHIPELAGO, MOZAMBIQUE, WINNER OF THE
AFRICA AND INDIAN OCEAN ISLANDS CATEGORY

HOTELS



HOTEL CIPRIANI, YOUR VENICE RUNNER-UP

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If 2022 was all about the return to travel, then 2023 was the year we recalibrated what was really important. Few seemed to have disappeared into the metaverse, preferring real life encounters ranging from off grid wilderness escapes to well connected urban luxe. From the results that poured in for our 26th readers' awards – the fifth year running that we've joined forces with our American counterparts – it's apparent that you want to spend more time and more money than ever before on travelling. Much of that is to new destinations, along with trips informed by culture, local food scenes and sustainability. The rise and rise of cruising continues (something we never foresaw in 2020), while, for a vocal minority, music festivals are a ticket to ride (the Beyoncé Bounce and Swiftonomics, anyone?). But don't forget that these awards and their globe spinning winners – from hotels and resorts to islands, cities, airports and trains – are a palimpsest of your travel experiences over the years, the places you dream of returning to. More results, including your favourite ski resorts, can be found online at entraveller.com/readers-choice-awards

A SNAPSHOT OF THE RANKINGS

Every year, we ask you to rate your favourite hotels according to a set of criteria – from rooms, location and activities to service, culinary options and design, along with considerations such as accessibility, cleanliness and community investment. In Europe, Italy's passeggiata of waterside grande dames and well-tailored townhouses resembles a wishlist for the the Talented Mr Ripley, including romantic hideaways such as **Il Pellicano**, which has appeared on these lists since we started. While you raise a Bellini to the **Cipriani** for its historic rooms, it was the private-island setting of **San Clemente Palace Kempinski Venice** that rated highest for location. When it came to food, **Como Castello del Nero** plated up the best culinary options – many grown on its Chianti estate. In Florence, **The Social Hub**, a clever co-working space that Da Vinci would approve of, saw off serious competition to reach second place. In London, the newly refashioned **Dorchester** scored best for experiences (ideally including a Vesper Martini in the bar of the same name), and the **Four Seasons** was spot-on for its Tower Bridge location. Outside the English capital, Scotland ruled the roost, with Edinburgh's **Balmoral** picking up points for rooms, location and experiences, and the eclectic **Fife Arms**, with its 16,000-strong collection of art and objects, turning your head for design.

PHOTOGRAPHS: HELEN CATHCART/BELMOND; ANA LUI



EUROPE

LONDON

- 1 **THE DORCHESTER, DORCHESTER COLLECTION** 98.99
- 2 **Four Seasons Hotel London at Ten Trinity Square** 98.76
- 3 **Rosewood London** 97.03
- 4 **The Ritz London** 96.99
- 5 **NoMad London** 96.86
- 6 **Ham Yard Hotel** 96.45
- 7 **Hotel Café Royal** 96.24
- 8 **Mandarin Oriental Hyde Park, London** 96.23
- 9 **Kimpton Fitzroy London** 96.22
- 10 **One Aldwych** 96.16
- 11 **Sea Containers London** 96.13
- 12 **Brown's Hotel, A Rocco Forte Hotel** 95.93
- 13 **Claridge's** 95.90
- 14 **The Landmark London** 95.84
- 15 **The Langham, London** 95.80
- 16 **JW Marriott Grosvenor House London** 95.55
- 17 **Nobu Hotel London Portman Square** 95.49
- 18 **The Lanesborough** 95.44
- 19 **The Milestone Hotel & Residences** 95.43
- 20 **The Carlton Tower Jumeirah** 95.38
- 21 **The Savoy** 95.38
- 22 **The Connaught** 95.38
- 23 **Beaverbrook Town House** 95.38
- 24 **Shangri-La The Shard, London** 95.32
- 25 **Corinthia London** 94.89
- 26 **The Egerton House Hotel** 94.51
- 27 **The Montague on the Gardens** 94.51
- 28 **Mondrian Shoreditch** 94.49
- 29 **The London Edition** 94.19
- 30 **The Rubens at the Palace** 94.09
- 31 **Hotel 41** 94.05
- 32 **Treehouse Hotel London** 93.98
- 33 **St Ermin's Hotel, Autograph Collection** 93.97
- 34 **The Mayfair Townhouse** 93.90
- 35 **The Chesterfield Mayfair** 93.59
- 36 **The Resident Soho** 93.55
- 37 **The Cadogan, A Belmond Hotel, London** 93.42
- 38 **The Laslett** 92.73
- 39 **The Zetter Townhouse Marylebone** 92.41
- 40 **The Standard, London** 92.39

REST OF THE UK

- 1 **LUCKNAM PARK HOTEL & SPA, WILTSHIRE** 97.06
- 2 **The Balmoral, A Rocco Forte Hotel, Edinburgh** 96.87
- 3 **The Fife Arms, Aberdeenshire** 96.70
- 4 **Dormy House Hotel & Spa, Worcestershire** 96.48
- 5 **Waldorf Astoria Edinburgh – The Caledonian** 96.36
- 6 **The Newt in Somerset** 96.30
- 7 **Grantley Hall, North Yorkshire** 95.97

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- 8 Lime Wood, Hampshire 95.91
- 9 The Fish Hotel & Retreat, Worcestershire 95.87
- 10 Foxhill Manor, Worcestershire 95.66
- 11 Heckfield Place, Hampshire 95.62
- 12 Cliveden House, Berkshire 95.61
- 13 Virgin Hotels Edinburgh 95.59
- 14 InterContinental Edinburgh The George, an IHG Hotel 95.54
- 15 The Pig – at Harlyn Bay, Cornwall 95.38
- 16 Kimpton Charlotte Square Hotel, Edinburgh 95.12
- 17 Links House at Royal Dornoch, Sutherland 95.05
- 18 Prestonfield House, Edinburgh 94.95
- 19 Cameron House, West Dunbartonshire 94.89
- 20 Native Manchester 94.71
- 21 Kimpton Blythswood Square Hotel, Glasgow 94.70
- 22 Glenapp Castle Hotel, Ayrshire 94.55
- 23 Fingal, Edinburgh 94.47
- 24 Le Manoir aux Quat'Saisons, A Belmond Hotel, Oxfordshire 94.41
- 25 University Arms Hotel, Autograph Collection, Cambridge 94.38
- 26 Harbour Hotel Southampton 94.30
- 27 The Witchery by the Castle, Edinburgh 94.25
- 28 The Harper, Norfolk 94.01
- 29 Ellenborough Park, Gloucestershire 93.84
- 30 Summer Lodge Country House Hotel & Restaurant, Devon 93.60
- 31 Ballygally Castle, Co Antrim 93.17
- 32 Hotel Tresanton, Cornwall 92.79
- 33 The Old Government House Hotel & Spa, Guernsey 92.74
- 34 Harbour Hotel Salcombe, Devon 92.31
- 35 The Lygon Arms, Worcestershire 91.66

PARIS

- 1 SHANGRI-LA PARIS 99.59
- 2 Le Bristol Paris 98.82
- 3 Prince de Galles, a Luxury Collection Hotel, Paris 98.07
- 4 Hôtel de Crillon, A Rosewood Hotel 97.92
- 5 Cheval Blanc Paris 97.86
- 6 Hôtel Plaza Athénée, Dorchester Collection 96.61
- 7 Four Seasons Hotel George V, Paris 96.54
- 8 Airelles Château de Versailles, Le Grand Contrôle 96.06
- 9 Park Hyatt Paris-Vendôme 95.73
- 10 Le Meurice, Dorchester Collection 95.69
- 11 Hôtel Lutetia 95.38
- 12 Fauchon l'Hôtel Paris 94.80
- 13 Le Royal Monceau, Raffles Paris 94.67
- 14 Mandarin Oriental, Paris 94.51
- 15 La Réserve Paris – Hotel and Spa 94.14
- 16 Grand Hôtel du Palais Royal 93.87
- 17 Nolinski Paris 93.50
- 18 Hôtel Dame des Arts 93.01
- 19 Ritz Paris 92.82
- 20 Hôtel Grand Powers 92.63

REST OF FRANCE & MONACO

- 1 DOMAINE DES ETANGS, AUBERGE RESORTS COLLECTION, MASSIGNAC 99.44
- 2 Hotel Barrière Le Majestic Cannes 98.73
- 3 Cheval Blanc St-Tropez 98.65
- 4 Hôtel Métropole, Monte-Carlo 98.32
- 5 Le Moulin de Lourmarin, Lubéron 98.29
- 6 Hôtel Le Coucou Méribel 97.79
- 7 Capelongue, Bonnieux 97.46
- 8 Carlton Cannes, a Regent Hotel 97.36
- 9 Hôtel Lou Pinet, Saint-Tropez 97.34
- 10 Hôtel du Cap-Eden-Roc, Antibes 96.78
- 11 Armancette, Mont Blanc 96.72



- 12 Hôtel Crillon le Brave 96.63
 - 13 Hotel Chais Monnet & Spa, Cognac 96.06
 - 14 Hôtel Royal, Evian-les-Bains 95.76
 - 15 Hôtel Du Palais Biarritz – The Unbound Collection by Hyatt 95.01
 - 16 Les Roches Rouges, Saint-Raphaël 94.79
 - 17 Royal Champagne Hotel & Spa 94.62
 - 18 Anantara Plaza Nice Hotel 94.31
 - 19 Château de la Chèvre d'Or, Eze 94.20
 - 20 Hotel Barrière Le Normandy Deauville 93.99
 - 6 Hotel Grande Bretagne, a Luxury Collection Hotel, Athens 96.00
 - 7 Astir Egnatia Alexandroupolis 95.72
 - 8 Katikies Santorini 95.20
 - 9 Perivolos Lifestyle Houses, Santorini 94.02
 - 10 Grace Hotel, Auberge Resorts Collection, Santorini 92.27
- ## IRELAND
- 1 THE WESTBURY, DUBLIN 98.30
 - 2 The Merrion, Dublin 97.12
 - 3 Cashel Palace Hotel, Co Tipperary 97.11
 - 4 Ballyfin Demesne, Co Laois 96.97
 - 5 Carton House, A Fairmont Managed Hotel, Co Kildare 96.57
 - 6 The Morrison Dublin, Curio Collection by Hilton 96.23
 - 7 The Killarney Park, Co Kerry 96.09
 - 8 Kilkea Castle, Co Kildare 96.00

METHODOLOGY

The Condé Nast Traveller Readers' Choice Awards survey was made available through a secure website at cntraveller.com/vote. This year's tabulation of results from thousands of respondents who submitted ratings during the period of 1 April to 30 June 2023 was done by Condé Nast. The questionnaire contained lists of candidates in various categories (hotels, resorts, airlines, cities, islands, etc). Candidates must have received a required minimum number of responses and a minimum overall rating to be eligible for a Readers' Choice Award. Candidates are judged on a set of criteria relevant to their category, based on a standard five-point scale converted to a percentage: excellent, very good, good, fair and poor. The average of these ratings determined their final score based on four decimal points, with two decimal points being published. For example, a score of 95.90 for Claridge's hotel in London represents the average ratings it received from respondents for all criteria relevant: rooms, service, food, design, location and activities/facilities – as well as cleanliness, community, concierge, experience, safety, accessibility and remote working. EDITED IN THE UK BY RICK JORDAN

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Octobre 2023

- 9 Glenlo Abbey Hotel & Estate, Co Galway 95.32
- 10 Lough Eske Castle, Co Donegal 95.00
- 11 The G Hotel & Spa, Co Galway 94.69
- 12 Park Hotel Kenmare, Co Kerry 93.81

FLORENCE

- 1 **PORTRAIT FIRENZE** 97.40
- 2 The Social Hub Florence 96.36
- 3 Villa La Massa 96.20
- 4 Sina Villa Medici, Autograph Collection 95.08
- 5 Four Seasons Hotel Firenze 95.00

ROME

- 1 **HASSLER ROMA** 98.80
- 2 W Rome 96.74
- 3 Anantara Palazzo Naiadi Rome Hotel 95.71
- 4 Rome Cavalieri, A Waldorf Astoria Hotel 95.36
- 5 The Fifteen Keys Hotel 94.34
- 6 Hotel de Russie, A Rocco Forte Hotel 92.50
- 7 Hotel Villa Pamphili Roma 92.25
- 8 Palazzo Ripetta 91.45
- 9 Grand Hotel Palatino 90.91
- 10 Hotel de la Ville, A Rocco Forte Hotel 90.49

VENICE

- 1 **SAN CLEMENTE PALACE KEMPINSKI VENICE** 99.20
- 2 Hotel Cipriani, A Belmond Hotel, Venice 96.80
- 3 The Gritti Palace, a Luxury Collection Hotel, Venice 94.91
- 4 Aman Venice 94.42
- 5 Splendid Venice – Starhotels Collezione 94.04

REST OF ITALY

- 1 **COMO CASTELLO DEL NERO, BARBERINO TAVARNELLE** 99.58
- 2 Anantara Convento di Amalfi Grand Hotel 98.04
- 3 Hotel Il Pellicano, Porto Ercole 97.47
- 4 Caruso, A Belmond Hotel, Amalfi Coast 96.86
- 5 Il San Pietro di Positano 96.03
- 6 Park Hyatt Milano 95.82
- 7 Il Falconiere, Cortona 95.12
- 8 Caesar Augustus, Capri 94.88
- 9 Grand Hotel Villa Serbelloni, Lake Como 94.56
- 10 Il Sereno, Lake Como 94.31
- 11 Grand Hotel Excelsior Vittoria, Sorrento 94.11

- 12 Villa d'Este, Lake Como 94.09
- 13 Grand Hotel Timeo, A Belmond Hotel, Taormina 93.69
- 14 Grand Hotel Tremezzo, Lake Como 93.14
- 15 Borgo Egnazia, Puglia 93.11
- 16 Villa Sant'Andrea, A Belmond Hotel, Taormina Mare 92.31
- 17 Grand Hotel Miramare, Santa Margherita Ligure 91.88
- 18 Mandarin Oriental, Lago di Como 91.85
- 19 Le Sirenuse, Positano 91.00
- 20 Splendido, A Belmond Hotel, Portofino 90.97

In France, the delightfully unstuffy **Domaine des Etangs** in Aquitaine scored highest for rooms, design and cleanliness (not always easy in a voluminous 11th-century château lined with artworks), while it was what chef Arnaud Donckele calls his “firework of flavours” that dished up top marks for cuisine at **Cheval Blanc St-Tropez**. The French capital is home to Europe’s top-rated hotel this year: the palatial **Shangri-La Paris**, with high scores for its Chi spa and culinary options. In Greece, the box-fresh **Dolli** – opened in January – gave the classics a dusting to reach second place, while in Amsterdam the **Sir Albert** gained top marks for its contemporary design to secure the rest of Europe title.

SPAIN & PORTUGAL

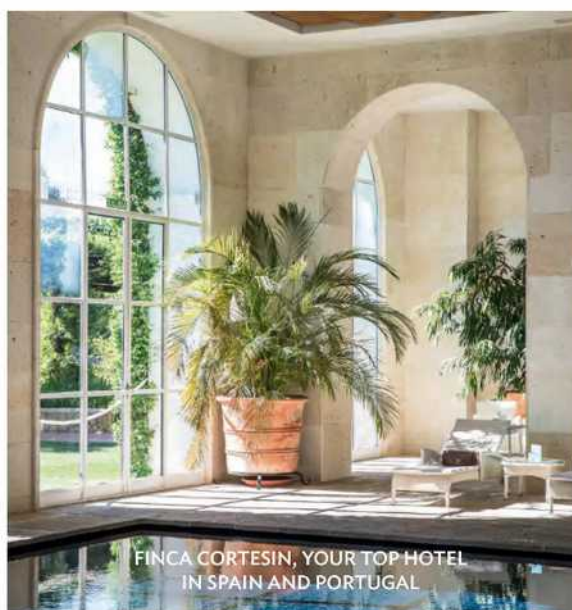
- 1 **FINCA CORTESIN, CASARES, SPAIN** 97.91
- 2 Rosewood Villa Magna, Madrid, Spain 97.90
- 3 **Torrabenc**, Menorca, Spain 97.86
- 4 **Four Seasons Hotel Madrid**, Spain 97.85
- 5 **The Madrid Edition**, Spain 97.80
- 6 **NH Collection Barcelona Gran Hotel Calderón**, Spain 97.55
- 7 **São Lourenço do Barrocal**, Alentejo, Portugal 97.46
- 8 **Hotel Arts Barcelona**, Spain 97.32
- 9 **Urso Hotel & Spa**, Madrid, Spain 97.10
- 10 **Savoy Palace**, Madeira, Portugal 96.74
- 11 **AlmaLusa Comporta**, Portugal 96.45
- 12 **Generator Madrid**, Spain 96.43
- 13 **The Yeatman Hotel**, Porto, Portugal 95.23
- 14 **Hotel Vermelho**, Melides, Portugal 95.03
- 15 **Mandarin Oriental**, Barcelona, Spain 94.67

TURKEY

- 1 **MANDARIN ORIENTAL BOSPHORUS, ISTANBUL** 98.53
- 2 **Fairmont Quasar Istanbul** 98.11
- 3 **Raffles Istanbul** 97.02
- 4 **Park Hyatt Istanbul – Maçka Palas** 96.85
- 5 **Çırağan Palace Kempinski Istanbul** 96.47

REST OF EUROPE

- 1 **SIR ALBERT HOTEL, AMSTERDAM, THE NETHERLANDS** 99.02
- 2 **Beau-Rivage Genève**, Switzerland 98.73
- 3 **Hotel d'Angleterre**, Geneva, Switzerland 98.72
- 4 **Kimpton De Witt**, Amsterdam, The Netherlands 98.17
- 5 **Grand Hôtel**, Stockholm, Sweden 98.00
- 6 **Park Hyatt Vienna**, Austria 97.94
- 7 **Hotel Sacher Vienna**, Austria 97.54
- 8 **Nimb Hotel**, Copenhagen, Denmark 96.92
- 9 **The Dylan Amsterdam**, The Netherlands 96.59
- 10 **Waldorf Astoria Amsterdam**, The Netherlands 96.58
- 11 **The Phoenicia Malta** 96.57
- 12 **D'Angleterre**, Copenhagen, Denmark 96.32
- 13 **Rosewood Vienna**, Austria 96.30
- 14 **Aria Hotel Budapest by Library Hotel Collection**, Hungary 96.24
- 15 **Suvretta House**, St Moritz, Switzerland 96.14
- 16 **Pulitzer Amsterdam**, The Netherlands 96.07
- 17 **Andaz Munich Schwabinger Tor**, Germany 96.05
- 18 **Anantara Grand Hotel Krasnapolsky Amsterdam**, The Netherlands 95.91
- 19 **The Dolder Grand**, Zürich, Switzerland 95.62
- 20 **Hotel de Rome, A Rocco Forte Hotel**, Berlin, Germany 95.50
- 21 **Mandarin Oriental**, Prague, Czech Republic 95.46
- 22 **Gstaad Palace**, Switzerland 95.33
- 23 **The Charles Hotel, A Rocco Forte Hotel**, Munich, Germany 95.27
- 24 **Hotel Adlon Kempinski Berlin**, Germany 95.20
- 25 **Park Hotel Vitznau**, Switzerland 94.95
- 26 **Anantara New York Palace Budapest Hotel**, Hungary 94.95
- 27 **Mandarin Oriental**, Munich, Germany 94.94
- 28 **Hotel Continental**, Oslo, Norway 94.89
- 29 **Andaz Vienna Am Belvedere**, Austria 94.79
- 30 **Mandarin Oriental Palace**, Luzern, Switzerland 94.70



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Familiar big-hitters went head-to-head Down Under, with **Park Hyatts** in Auckland and Sydney battling it out for best location and best activities and facilities, joined on the list this year by **The Langham, Gold Coast** – the group's first beachside hotel, which opened in 2022. As did the eco-pioneering **Caravan by Habitas Agafay**, which debuted on the Morocco list, while South Africa's family-owned **Last Word** collection made inroads there. You rated **Kasbah Tamadot** for its rooms and experiences, and **The Plettenberg** for rooms and location, but not enough to keep **La Mamounia** and **Babylonstoren** from the number one spots in their regions. In the Middle East, **The Ritz-Carlton, Doha**, and **The Jaffa** vied for the most polished service.

AUSTRALASIA

- 1 **THE FULLERTON HOTEL SYDNEY, AUSTRALIA** 99.08
- 2 **Park Hyatt Auckland, New Zealand** 99.06
- 3 **The Langham, Sydney, Australia** 97.95
- 4 **Four Seasons Hotel Sydney, Australia** 97.46
- 5 **Park Hyatt Sydney, Australia** 97.31
- 6 **Como The Treasury, Perth, Australia** 96.85
- 7 **The Ritz-Carlton, Perth, Australia** 96.57
- 8 **The Langham, Gold Coast, Surfers Paradise, Australia** 96.52
- 9 **The Tasman, a Luxury Collection Hotel, Hobart, Australia** 96.50
- 10 **The Langham, Melbourne, Australia** 96.14

AFRICA

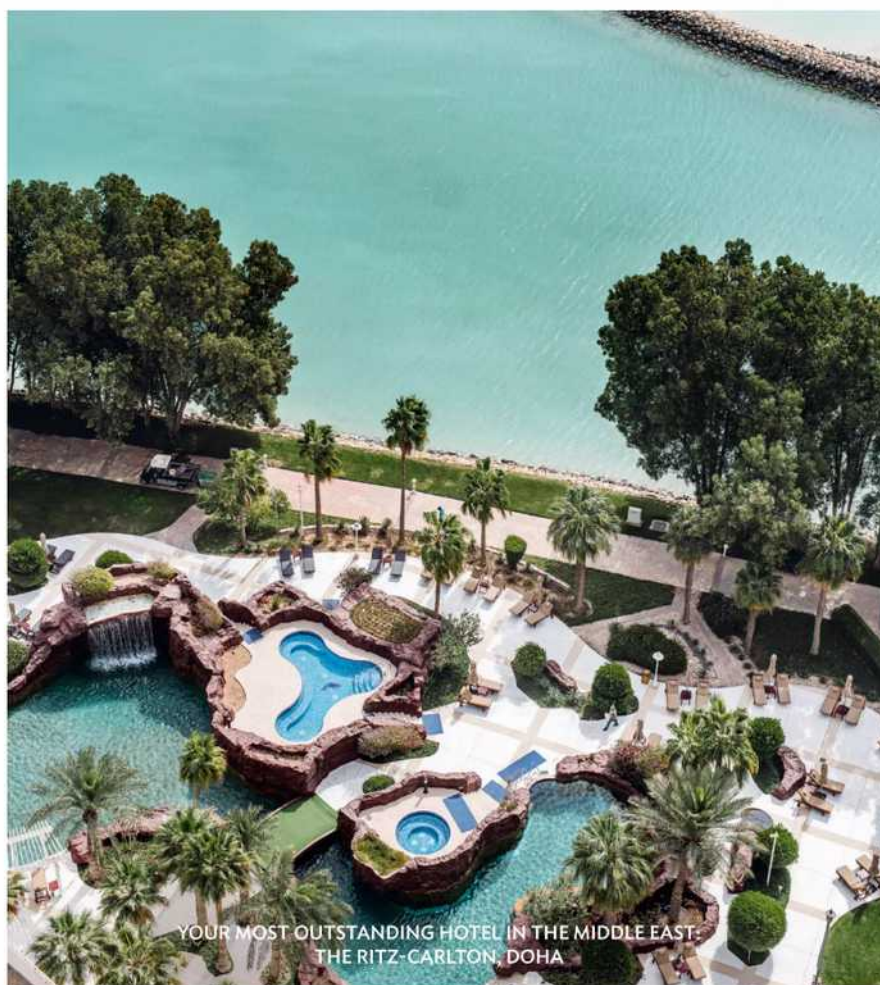
- #### NORTHERN
- 1 **LA MAMOUNIA MARRAKECH, MOROCCO** 99.38
 - 2 **Kasbah Tamadot, Asni, Morocco** 99.05
 - 3 **Angsana Riads Collection, Marrakech, Morocco** 98.19
 - 4 **The Oberoi, Marrakech, Morocco** 98.07
 - 5 **Fairmont Tazi Palace Tangier, Morocco** 98.01
 - 6 **La Sultana Marrakech, Morocco** 97.60
 - 7 **Caravan by Habitas Agafay, Morocco** 95.67
 - 8 **Royal Mansour Marrakech, Morocco** 94.94
 - 9 **Selman Marrakech, Morocco** 93.52
 - 10 **La Maison Arabe, Marrakech, Morocco** 93.51

EASTERN & SOUTHERN

- 1 **BABYLONSTOREN, SIMONDIUM, SOUTH AFRICA** 98.55
- 2 **The Plettenberg, Plettenberg Bay, South Africa** 98.54
- 3 **Le Quartier Français, Franschoek, South Africa** 98.52
- 4 **Gibb's Farm, Karatu, Tanzania** 98.50
- 5 **Leeu Estates, Franschoek, South Africa** 98.41
- 6 **Last Word Franschoek, South Africa** 97.95
- 7 **La Residence, Franschoek, South Africa** 97.92
- 8 **Mount Nelson, A Belmond Hotel, Cape Town, South Africa** 97.66
- 9 **The Old Rectory Hotel & Spa, Plettenberg Bay, South Africa** 97.37
- 10 **Last Word Constantia, South Africa** 97.21
- 11 **Cape Cadogan Boutique Hotel, Cape Town, South Africa** 96.71
- 12 **Ellerman House, Cape Town, South Africa** 96.54
- 13 **The Cellars-Hohenort, Cape Town, South Africa** 96.50
- 14 **Last Word Long Beach, Cape Town, South Africa** 96.43
- 15 **One&Only Cape Town, South Africa** 96.29

THE MIDDLE EAST

- 1 **THE RITZ-CARLTON, DOHA, QATAR** 99.42
- 2 **W Doha, Qatar** 99.21
- 3 **The Jaffa, a Luxury Collection Hotel, Tel Aviv, Israel** 98.18
- 4 **Grand Hyatt Amman, Jordan** 98.01
- 5 **Burj Al Arab Jumeirah, Dubai, UAE** 97.88
- 6 **Park Hyatt Dubai, UAE** 97.41
- 7 **The St Regis Doha, Qatar** 97.30
- 8 **Conrad Dubai, UAE** 97.13
- 9 **David Citadel Hotel, Jerusalem** 96.92
- 10 **Mandarin Oriental Jumeira, Dubai, UAE** 96.51
- 11 **Waldorf Astoria Dubai International Financial Centre, UAE** 96.46
- 12 **The Norman Tel Aviv, Israel** 96.22
- 13 **The Abu Dhabi Edition, UAE** 96.15
- 14 **The American Colony Hotel Jerusalem** 96.14
- 15 **Hilton Tel Aviv, Israel** 96.04



YOUR MOST OUTSTANDING HOTEL IN THE MIDDLE EAST:
THE RITZ-CARLTON, DOHA